



Summer Internship with Griswold Home Care & The Connecticut Hospice

Who we are:

At 37, Griswold Home Care is the nation's oldest franchise currently providing non-medical home care to over 100,000 families. We proudly serve Connecticut elder care needs throughout Connecticut from 7 offices, the largest of which is New Haven/Middlesex. Griswold Home Care is underwriting work to be done by our intern at The Connecticut Hospice. For more about The Connecticut Hospice see page 2.

What we do:

Our mission is to keep people living at home and out of hospitals and rehabilitation centers and nursing homes. "Non-medical care" means that nursing is not provided by us. Our focus is Homemaking, Personal care, live-in & overnight, Hospice, Alzheimer's' & Dementia, Rehabilitation, Post-surgical care and other chronic (i.e. continuing) conditions.

What you will learn:

We intend to teach you the spectrum of home care with the following steps*:

- Understanding the terminology
- Relating to families' needs
- How we hire caregivers
- Who chooses to provide homecare?
- How we match them to the families
- What's it's like in a home with a caregiver in place
- What is the structure of payment?
- What role does Medicare and Medicaid play?
- How do we monitor the care being provided?
- What is our technology behind all the data required to meet our **mission**?
- How do we work with insurance and other payment agencies?
- How do we market our services?
- Not necessarily in this order

What tasks you might perform:

- Learning how to serve as telephone triage
- Participating in interviews for caregivers
- Conducting background checks
- Visiting families and learning home safety checks
- Providing social media services
- Collecting competitive data
- Organizing archives

Your role with Connecticut Hospice:

Part of your time may be made available to Connecticut Hospice, in Branford, for projects where they need assistance. These projects are undefined at this time but Griswold Home Care is underwriting your pay for any experience there. It is an honor to be affiliated with Connecticut Hospice as it was the first in the country and brought the concept of care for the dying (hospice) from England.

About The Connecticut Hospice:

The Connecticut Hospice inaugurated hospice care in America in 1974. Since then, it has been the beacon and teacher of the growing hospice movement throughout the nation, and beyond.

The Connecticut Hospice addresses physical, spiritual, social, and emotional needs of patients with advanced irreversible illness, and their families. Such care is provided regardless of diagnosis and as long as the Hospice level of care is needed by the patients.

Hospice care is provided in the home, or inpatient setting by a medically directed, nurse-coordinated, interdisciplinary team, and continues throughout the period of bereavement.

Hospice does not take a narrow view of complexities of the needs of patients with an irreversible illness and their families. While the control of physical pain and other physical symptoms is the central and primary concern for caregivers, it is not the only priority. The patient with an irreversible illness experience an array of emotional, spiritual, social and financial problems. The rationale for Hospice caregiving is that it is impossible for anyone discipline to provide the range of services required. Through the team approach, Hospice helps patients and families attain optimum quality of life.

How you will be rated:

This is a learning experience. As such, you will be assessed after each assignment regardless of its length. For example, it may be reading an article or researching an issue on-line then making a presentation or taking a test.

What skills do you need?

Commitment to our mission. Diligence. Reliability. Flexibility. Writing.

This is our first year working with Promise so you have a challenge to pave the way for others and to assist us in creating a solid, feasible program for the future.

What environment do we offer?

An administrative office of 11 women who have worked in harmony for many years. We are rated as friendly, supportive and fully dedicated to our work.